## TOP TEN "DO LIST" TIPS

- 1. Read & Follow the Rules of Professional Conduct.
- 2. Plan Your Work & Work Your Plan.
- 3. Find a Mentor.
- 4. Say No-Politely & When Needed.
- 5. Take Care of Your Relationships.
- 6. Organize, Organize, Organize.
- 7. Keep Your Fees Fair.
- 8. Save Your Work AND Continue to Learn.
- 9. Plan for the Unexpected.
- 10. Say Thank You.

## TOP TEN WAYS TO FAIL

- 1. Take Anything & Everything.
- 2. Don't Return Calls.
- 3. Overprice & Underdeliver.
- 4. Bad Mouth the Competition.
- 5. Decide for the Client.
- 6. Don't Bother with Record-Keeping.
- 7. Borrow From Peter to Pay Paul.
- 8. Rely on the Hope it Will All Work Out.
- 9. Let Your Heart Overrule Your Head, & Your Head Your Heart.
- 10. Try to Cover Up Mistakes.

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